

Fuel Assistance Resource List (Updated 10/20/11)

Massachusetts Energy Assistance:

Eligible residents of all cities & towns can access these programs:

LIHEAP

The Low Income Home Energy Assistance Program offers weatherization, utility discounts, and emergency furnace repairs to eligible residents:

For information call HEATLINE @1-800-632-8175

www.acf.hhs.gov/programs/liheap

Weatherization Assistance Program (WAP):

This program helps residents reduce heating bills by sending a professional to do an energy inspection and make suggestions. Then, the resident hires local contractors to complete the work recommended:

For information call HEATLINE @1-800-632-8175

www.acf.hhs.gov/programs/liheap

HEARTWAP

Heating system repair program:

For information call HEATLINE @1-800-632-8175

www.acf.hhs.gov/programs/liheap

MA Dept. of Housing and Community Development

www.massresources.org

You may click this link for helpful general information, and you can go to *[Local agencies: Fuel Assistance City/Town Listing]* to obtain contract information regarding fuel assistance, weatherization, heating systems and general information in your city or town. Each municipality in MA can be accessed from the drop-down menu.

Utility Shut-Off Protection

MA laws prevent utility companies from shutting off services to low-income residents:

1-800-632-8175

www.massresources.org/shutoff-protection.html

Good Neighbor Energy Fund (Salvation Army)

(800) 262-1320

(617) 542-5420

www.magoodneighbor.org

Citizens Energy - Joe-4-Oil

This program delivers 100 gallons of heating oil to eligible residents each season.

You may apply by calling 1-877-JOE-4-OIL (1-877-563-4645).

www.massresources.org/citizens-energy.html

Massachusetts Department of Public Utilities

617-305-3531

Massachusetts Office of Attorney General

Elder Hotline Toll Free 1-888-243-5337

Consumer Complaint & Information Services Hotline 617-727-8400

Utilities Division Hotline Toll Free 1-888-514-6277

Local Energy Assistance Programs:

Beverly:

NSCAP (North Shore Community Action Programs)

This agency offers fuel assistance and weatherization programs for residents of Beverly and Topsfield. Call 978-531-0767 x136 to apply. For status of application call 978-531-8810.

Essex:

Action, Inc. – push button telephone system

This agency offers fuel assistance and a weatherization program for oil or gas heating for residents of Essex, Gloucester, Hamilton, Ipswich, Manchester, Rockport and Wenham:

978-281-3900

Weatherization (must apply for fuel first), 978-281-2131

Home visits for disabled, 978-282-1003

Gloucester:

Action, Inc. – push button telephone system

This agency offers fuel assistance and a weatherization program for oil or gas heating for residents of Essex, Gloucester, Hamilton, Ipswich, Manchester, Rockport and Wenham:

978-281-3900

Weatherization (must apply for fuel first) 978-281-2131

Home visits for disabled 978-282-1003

Hamilton:

Action, Inc. – push button telephone system

This agency offers fuel assistance and a weatherization program for oil or gas heating for residents of Essex, Gloucester, Hamilton, Ipswich, Manchester, Rockport and Wenham:

978-281-3900

Weatherization (must apply for fuel first), 978-281-2131

Home visits for disabled, 978-282-1003

The Hamilton Foundation

Contact Loretta Cusick, 978-922-3301 ext. 3.

Ipswich:

Action, Inc. – push button telephone system

This agency offers fuel assistance and a weatherization program for oil or gas heating for residents of Essex, Gloucester, Hamilton, Ipswich, Manchester, Rockport and

Wenham:

978-281-3900

978-283-2131 (weatherization /must apply for fuel first)

978-282-1003 (home visits for disabled).

Manchester:

Action, Inc. – push button telephone system

This agency offers fuel assistance and a weatherization program for oil or gas heating for residents of Essex, Gloucester, Hamilton, Ipswich, Manchester, Rockport and

Wenham:

978-281-3900

978-283-2131 (weatherization /must apply for fuel first)

978-282-1003 (home visits for disabled).

Rockport:

Action, Inc. – push button telephone system

This agency offers fuel assistance and a weatherization program for oil or gas heating for residents of Essex, Gloucester, Hamilton, Ipswich, Manchester, Rockport and

Wenham:

978-281-3900

978-283-2131 (weatherization /must apply for fuel first)

978-282-1003 (home visits for disabled).

Topsfield:

NSCAP (North Shore Community Action Programs)

This agency offers fuel assistance and weatherization programs for residents of Beverly and Topsfield:

Call 978-531-0767 x136 to apply. For status of application call 978-531-8810

Commission of Trust Funds for Topsfield

Call 978-877-1505; Three-person board manages financial gifts given to the town in perpetuity.

Wenham:

Action, Inc. – push button telephone system

This agency offers fuel assistance and a weatherization program for oil or gas heating for residents of Essex, Gloucester, Hamilton, Ipswich, Manchester, Rockport and

Wenham:

978-281-3900

978-283-2131 (weatherization /must apply for fuel first)

978-282-1003 (home visits for disabled).

WISSH (Wenham Issues of Social Service and Housing)

Contact Sue Harnish: 978-468-2495.

First Church of Wenham

Funds may be available through church.

978-468-4900