



## **AREA AGENCY ON AGING**

### **TRANSPORTATION OPTIONS: MEDICAL – GENERAL**

Updated: June 2015

A Transportation Resource Guide for Elders and Residents with disabilities  
within SeniorCare's Planning and Service Area

#### **Serving:**

Beverly, Essex, Gloucester, Hamilton, Ipswich,  
Manchester By-The-Sea, Rockport, Topsfield and Wenham

#### **SeniorCare Inc.**

49 Blackburn Center, Gloucester, MA 01930 • 978-281-1750 • 1-866-927-1050

Fax 978-281-1753 • TDD 978-282-1836

[www.seniorcareinc.org](http://www.seniorcareinc.org)

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#### **FOR MORE INFORMATION:**

##### **RSVP Volunteers of the North Shore SeniorCare Inc.**

Ruth Lindsay, RSVP Volunteer Director  
rsvp@seniorcareinc.org  
978.281.1750 x572

Elizabeth Caron, RSVP Program Assistant  
978.281.1750 x568

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# TRANSPORTATION – ALL TOWNS COVERED BY SENIORCARE:

Beverly, Essex, Gloucester, Hamilton, Ipswich, Manchester By-The-Sea,  
Rockport, Topsfield and Wenham

## SeniorCare Inc. Medical Transportation Program

49 Blackburn Center  
Gloucester, MA 01930  
978.281.1750 x573

|                                |  |
|--------------------------------|--|
| <b>Description:</b>            | SeniorCare's Medical Transportation Program is a volunteer driver transportation service for self-mobile adults age 60+ who live in SeniorCare's 9 designated cities and towns |
| <b>Who is Eligible:</b>        | Adults age 60+; self-mobile; Unable to accommodate Wheelchairs or Oxygen   |
| <b>Towns Covered:</b>          | Serving residents of Beverly, Essex, Gloucester, Hamilton, Ipswich, Manchester-by-the-Sea, Rockport, Topsfield and Wenham  |
| <b>Service Area:</b>           | Broad area including Boston; however, Boston trips are limited because it is a volunteer driver program.   |
| <b>Type of Transportation:</b> | Volunteer Drivers, door-to-door escort service   |
| <b>Cost:</b>                   | No Fee; Donation request sent monthly related to ride/s and length of trip/s   |
| <b>Operating Hours:</b>        | <b>Scheduling</b> - Monday-Thursday, 9:00-12:00<br><b>Trips</b> – Monday-Friday, 8:00-4:00 with some flexibility; Closed on most holidays                                      |
| <b>Scheduling:</b>             | Prefer 3-day advance notice.   |
| <b>Reservations:</b>           | 978-281-1750 x573, 866-927-1050 x573   |
| <b>Website:</b>                | <a href="http://www.seniorcareinc.org">www.seniorcareinc.org</a>   |

## Ambulance Services

### Beauport Ambulance Service, Inc.

19 Rear Pond Road, Gloucester, MA 01930  
800 563 7798 - 978 281 6955

Website: [www.beauportambulanceservice.com](http://www.beauportambulanceservice.com)

### Lyons Ambulance Service

135 Maple Street, Danvers, MA 01923

Emergency Numbers: (978) 774-1500, (978) 356-1500, (978) 922-1500, (978) 283-1500

Business Numbers : (978) 774-1133, (978) 774-800

Website : [www.lyonsambulance.com](http://www.lyonsambulance.com)

### Northeast Regional Ambulance Service

3 Ajootian Way, Unit D-2, Middleton, MA 01949

(978) 880-3233, Toll Free (866) 234-0981

Website : [www.nerambulance.com](http://www.nerambulance.com)

## American Cancer Society – Road to Recovery

|                                |   |
|--------------------------------|---|
| <b>Description:</b>            | The American Cancer Society Road to Recovery program provides free transportation to and from treatment for people who have cancer, do not have a ride or are unable to drive themselves. Volunteer drivers donate their time and use of their cars so patients can receive life-saving treatments they need. |
| <b>Who is Eligible:</b>        | Cancer Diagnosis  |
| <b>Towns Covered:</b>          | All Cities and Towns  |
| <b>Type of Transportation:</b> | Volunteer Drivers, escort service   |
| <b>Cost:</b>                   | Free  |
| <b>Operating Hours:</b>        | Open  |
| <b>Scheduling:</b>             | 2-3 days notice   |
| <b>Reservations:</b>           | 781-314-2631  |
| <b>Website:</b>                | <a href="http://www.cancer.org">www.cancer.org</a>  |

## MRI - Beverly Hospital offers Free Transportation to/from MRI Appointments

Beverly Hospital offers free taxi service (Tri-City) for self-mobile patients who have scheduled an MRI and who do not have available transportation. Transportation to and from your MRI is available and can be arranged at the time you schedule your appointment. To schedule your MRI appointment, you or your doctor can call the toll-free dedicated scheduling number, 866-674-0466. Beverly Hospital MRI Staff will schedule you for the date, time and location that best suit your needs and preferences. The locations serviced are at Beverly Hospital, Lahey Outpatient in Danvers, and Beverly Hospital in Peabody. Your doctor will advise which one to choose. During scheduling, they will ask if you need any special assistance such as a ride to and from your appointment or an interpreter, and will make arrangements for you as needed. To accommodate patients' busy schedules, the scheduling office is open Monday through Friday from 7 a.m. to 10 p.m. and Saturdays and Sundays from 7 a.m. to 7 p.m.

## Mobility Links (North Shore)

|                         |                                  |
|-------------------------|----------------------------------|
| <b>Service Area:</b>    | Open                             |
| <b>Eligibility:</b>     | Open                             |
| <b>Fee:</b>             | None                             |
| <b>Operating Hours:</b> | Mon – Fri, 9:00 AM – 5:00 PM     |
| <b>Application:</b>     | None                             |
| <b>Contact:</b>         | 1-888-499-5324; TDD 781-477-9632 |

Mobility Links is a Travel Counseling Center staffed by Greater Lynn Senior Services.

A Mobility Links Counselor provides information and best options for any type of transportation, including medical, shopping, etc. The Mobility Links Counselor does not book the transportation, but provides information about the best known transportation options available for the consumer.

# Veterans Services

## Gloucester Community Based Outpatient Clinic (GBOC)

Addison Gilbert Hospital  
298 Washington Street  
Gloucester, MA  
978-282-0676 x1782

Services include primary care and lab work.

|                                |   |
|--------------------------------|---|
| <b>Description:</b>            | Van service available for Veterans (see details below)  |
| <b>Who is Eligible:</b>        | Veterans  |
| <b>Type of Transportation:</b> | Shared Van Transportation / Shuttle   |
| <b>Service Area:</b>           | Round Trip begins at AGH VA Clinic, picks up at Vittori-Rocci Post on Brimbal Avenue in Beverly and drops off at Bedford, MA VA Hospital. |
| <b>Operating Hours:</b>        | Monday-Friday   |
| <b>Scheduling:</b>             | 24 Hour advance notice preferred  |
| <b>Reservations:</b>           | 781-687-2505  |

## Veterans Transportation Services – Cape Ann / North Shore

Each day the Van that leaves the VA Clinic at Addison Gilbert Hospital at 9:00 AM in Gloucester, makes a stop between 9:15– 9:30 AM at the Vittori-Rocci Post on Brimbal Avenue in Beverly; it then drops off Veterans at the Bedford, MA VA Hospital usually by 10:00 AM, leaving at 12:45 PM for the return trip to Beverly & Gloucester.

Veterans need to call the day before to make sure that seats are available on the shuttle.

The number to call to make reservations is: 781-687-2505.

Veterans need to make sure that their appointments are within the 10:00 AM - 12:30 PM timeframe to be sure they can make it in time for their appointment, and for the ride home on the shuttle.

### Veterans Services Offices by SeniorCare’s Nine Cities and Towns:

|  |                   |              |
|--|-------------------|--------------|
| Beverly:                                       | 191 Cabot Street  | 978.921.6018 |
| Gloucester (Cape Ann):                         | 12 Emerson Avenue | 978.281.9740 |
| Topsfield:                                     | 159 Perkins Row   | 978.887.1500 |
| Ipswich/Essex/Hamilton/Wenham:                 | Ipswich Town Hall | 978.356.3915 |
| Massachusetts Department of Veterans Services: |                   | 617.210.5480 |

# TRANSPORTATION OPTIONS BY CITY – BEVERLY

## Beverly COA

Senior Community Center  
90 Colon Street  
Beverly, MA 01915  
Main: 978-921-6017  
Transportation: 978-921-6078

|                                |   |
|--------------------------------|---|
| <b>Description:</b>            | The Beverly Senior Center offers curb-to-curb, wheelchair accessible, in-town transportation, in addition to other transportation services listed below.  |
| <b>Who is Eligible:</b>        | <ul style="list-style-type: none"><li>- Beverly Residents who are aged 60+ and Individuals with a disability (A physician's note is required for proof of disability for participants under age 60.)</li><li>- Wheelchair accessible</li><li>- New riders must first register and fill out emergency contact form</li></ul> |
| <b>Towns Covered:</b>          | In-Town Transportation to medical appointments, hairdresser appointments, to and from senior center and more.<br>Out-of-Town Shopping Trips (call for information)<br>Out-of-Town Medical Transportation (call for information)   |
| <b>Type of Transportation:</b> | Curb-to-curb (van)  |
| <b>Cost:</b>                   | \$1.00 – each one-way ride within Beverly<br>Free – each to-and-from trip to senior center<br>Call Transportation Department for information on cost for Out-of-Town Medical Appointments and Shopping Trips  |
| <b>Operating Hours:</b>        | Mon – Wed: 8:15 AM – 3:00 PM<br>Thursday: 8:15 AM – 6:00 PM<br>Friday: 8:15 AM – 11:30 AM   |
| <b>Scheduling:</b>             | Reservations may be made up to 2 weeks in advance but no later than 2 business days before the date of service.   |
| <b>Reservations:</b>           | 978-921-6078  |
| <b>Website:</b>                | <a href="http://www.beverlyma.gov/departments/council-on-aging">www.beverlyma.gov/departments/council-on-aging</a>  |

### New Out-of-Town Transportation Service at the BCOA!

Starting February 10, 2014

Mondays & Thursdays

Destinations: Beverly Hospital at Danvers and Lahey Clinic Peabody (MGH in Danvers available as-needed)

Cost: \$4.00 each way

For Schedule and Information, contact: 978-921-6078

### Shopping Trips

Weekly, bi-weekly and monthly trips include: Shaws, Stop & Shop, Market Basket, the Liberty Tree Mall and The Christmas Tree Shop. For schedule, pricing and information, contact: 978-921-6078.

# MBTA's THE RIDE

|                                |  |
|--------------------------------|--|
| <b>Description:</b>            | THE RIDE is a paratransit service for people with disabilities (mental or physical) who are unable to independently use general public transportation. It is an origin-to-origin destination, accessible shared ride service for people who are eligible under the Americans with Disabilities act (ADA) guidelines. |
| <b>Who is Eligible:</b>        | People with disabilities including seniors determined by in-person interview with Mobility Coordinator.  |
| <b>Towns Covered:</b>          | Beverly, Danvers, Peabody, Salem, Topsfield, Wenham (see full list below)  |
| <b>Type of Transportation:</b> | Shared ride (van or bus)   |
| <b>Cost:</b>                   | \$3 each-way   |
| <b>Information:</b>            | 617-337-2727   |
| <b>Scheduling:</b>             | 888-319-7433 (voice toll-free), 800-621-0420 (TTY toll-free)   |
| <b>Operating Hours:</b>        | 7 days/week, 8:30 AM – 5:00 PM including holidays  |
| <b>Website:</b>                | <a href="http://www.mbta.com/theride">www.mbta.com/theride</a>   |

To apply and check for eligibility, you will need to appear in-person for a confidential interview with a Mobility Coordinator. Your specific transit use skills, abilities and/or limitations will be identified and discussed. Your mobility coordinator will help you every step of the way. Free transportation on THE RIDE, will be provided to and from the interview for applicant and 1 other person. Determinations will be made within 2-3 business days.

- To Schedule Interview for Eligibility: Contact 617-337-2727 or use Relay Operator  
Hood Business Park, 500 Rutherford Avenue - Third Floor , Boston (Charlestown) MA 02129  
Office Hours : Mon - Fri 8-5 PM, Appt. Hours: Mon - Fri 8:30-3:30 PM, Thur - Evening by Request
- Once approved, Scheduling RIDE trips  
**Reservations:** 8:30-5 PM, 7 days per week, including holidays. Trips may be booked from 1-14 days in advance.  
Fares: one-way **ADA fare** for each registered passenger or guest is **\$3** when booking 1-14 days in advance  
**North Area: GLSS, 888-319-7433** (voice, toll-free) or 800-621-0420 (TTY, toll-free)  
**Serving:** Beverly Everett\*\* Marblehead Peabody Saugus Wakefield  
Boston Lynn Melrose Reading\*\* Stoneham\*\* Wenham  
Chelsea Lynnfield Middleton Revere Swampscott Winthrop  
Danvers Malden\*\* Nahant Salem Topsfield

## Taxi Services – Beverly

Tri-City Taxi  
Beverly, MA 01915  
978-922-69999  
[www.tricitytaxicab.com](http://www.tricitytaxicab.com)

# TRANSPORTATION OPTIONS BY TOWN – ESSEX

## Essex COA

17 Pickering Street, Essex, MA 01929

978-768-7932

|                                |   |
|--------------------------------|---|
| <b>Description:</b>            | Van Transportation is available for both Medical Transportation and for Shopping Trips. Volunteer Transportation to Medical Appointments is also available. |
| <b>Who is Eligible:</b>        | - Essex Residents who are aged 60+, Wheelchair accessible for van   |
| <b>Towns Covered:</b>          | Open; Boston trips negotiable. Medical Transportation and Shopping Malls  |
| <b>Type of Transportation:</b> | Curb-to-curb (van)  |
| <b>Cost:</b>                   | Free  |
| <b>Operating Hours:</b>        | Mon – Fri; Trips – 1 to 2 days/week depending on need   |
| <b>Scheduling:</b>             | 1-2 days advance notice.  |
| <b>Reservations:</b>           | 978-768-7932  |

## Cape Ann Transportation Authority (CATA) – General Bus Service

Service Area: Essex, Gloucester, Ipswich, Rockport

For routes, fares and information: <http://www.canntran.com>

Seniors and Adults with Disabilities – half price fare

## CATA Dial-a-Ride

|                                |   |
|--------------------------------|---|
| <b>Description:</b>            | CATA's Dial-a-Ride service is a door-to-door service for persons who are over 60 years of age, and for adults (over 18 years of age) who have a physical, mental or cognitive disability.   |
| <b>Who is Eligible:</b>        | Approved Individuals over age 60 or Individuals with a disability (application and approval required). To qualify for CATA's Dial-a-Ride service, you must complete a "Dial-a-Ride Application Form" which is available by calling (978) 283-7916. Persons over 60 must present proof of age. Individuals with disabilities must also complete Parts B and C. Part C must be completed by a health care professional. |
| <b>Towns Covered:</b>          | Essex, Gloucester, Ipswich, Rockport and for organized trips outside Cape Ann   |
| <b>Type of Transportation:</b> | Door-to-door  |
| <b>Cost:</b>                   | \$2.00 within Essex, Gloucester, Ipswich, Rockport<br>\$2.50 outside Cape Ann   |
| <b>Operating Hours:</b>        | Mon – Fri: 9:00 AM – 2:30 PM  |
| <b>Information:</b>            | 978-283-7916  |
| <b>Scheduling:</b>             | Reservations may be made up to a month in advance but no later than 1:00 PM of the day preceding the date of service.   |
| <b>Reservations:</b>           | 978-283-7916  |
| <b>Website:</b>                | <a href="http://www.canntran.com/services.cfm">http://www.canntran.com/services.cfm</a>   |



## MassHealth Transportation Service – CATA

|                                |   |
|--------------------------------|---|
| <b>Description:</b>            | MassHealth recipients who need non-emergency transportation to and from medical appointments may be eligible for FREE transportation services. Eligible members who need dial-a-ride services can get van or other transportation service free of charge. |
| <b>Who is Eligible:</b>        | MassHealth recipients with prescription for transportation (PT-1) from doctor   |
| <b>Towns Covered:</b>          | Essex, Gloucester, Ipswich, Rockport  |
| <b>Type of Transportation:</b> | Curb to Curb – CATA arranges transportation via Beauport, CATOC, etc.   |
| <b>Cost:</b>                   | Free  |
| <b>Information:</b>            | MassHealth customer service 1-800-841-2900  |
| <b>Scheduling:</b>             | 800-830-5191 or 978-283-7618  |
| <b>Website:</b>                | <a href="http://www.massresources.org/masshealth-transportation.html">http://www.massresources.org/masshealth-transportation.html</a>   |

# TRANSPORTATION OPTIONS BY CITY – GLOUCESTER

## Gloucester COA

Rose Baker Senior Center  
6 Manuel F. Lewis Street  
Gloucester, MA 01930  
(978) 281-9765

|                                |   |
|--------------------------------|---|
| <b>Description:</b>            | The Rose Baker Senior Center offers a Volunteer Driver Medical Transportation program to residents of Gloucester and Rockport |
| <b>Who is Eligible:</b>        | Gloucester & Rockport Residents who are aged 60+  |
| <b>Towns Covered:</b>          | Open; Boston trips limited  |
| <b>Type of Transportation:</b> | Volunteer Drivers   |
| <b>Cost:</b>                   | Donation, no fee  |
| <b>Operating Hours:</b>        | Flexible, depending on need   |
| <b>Scheduling:</b>             | Prefer 3-day advance notice   |
| <b>Reservations:</b>           | 978-281-9765  |

## Cape Ann Transportation Authority (CATA) – General Bus Service

Service Area: Essex, Gloucester, Ipswich, Rockport  
For routes, fares and information: <http://www.canntran.com>  
Seniors and Adults with Disabilities – half price fare

## CATA Dial-a-Ride

|                                |   |
|--------------------------------|---|
| <b>Description:</b>            | CATA's Dial-a-Ride service is a door-to-door service for persons who are over 60 years of age, and for adults (over 18 years of age) who have a physical, mental or cognitive disability.   |
| <b>Who is Eligible:</b>        | Approved Individuals over age 60 or Individuals with a disability (application and approval required). To qualify for CATA's Dial-a-Ride service, you must complete a "Dial-a-Ride Application Form" which is available by calling (978) 283-7916. Persons over 60 must present proof of age. Individuals with disabilities must also complete Parts B and C. Part C must be completed by a health care professional. |
| <b>Towns Covered:</b>          | Essex, Gloucester, Ipswich, Rockport and for organized trips outside Cape Ann   |
| <b>Type of Transportation:</b> | Door-to-door  |
| <b>Cost:</b>                   | \$2.00 within Essex, Gloucester, Ipswich, Rockport<br>\$2.50 outside Cape Ann   |
| <b>Operating Hours:</b>        | Mon – Fri: 9:00 AM – 2:30 PM  |
| <b>Information:</b>            | 978-283-7916  |
| <b>Scheduling:</b>             | Reservations may be made up to a month in advance but no later than 1:00 PM of the day preceding the date of service.   |
| <b>Reservations:</b>           | 978-283-7916  |
| <b>Website:</b>                | <a href="http://www.canntran.com/services.cfm">http://www.canntran.com/services.cfm</a>   |

## CATA ADA PARATRANSIT SERVICE

|                                |  |
|--------------------------------|--|
| <b>Description:</b>            | CATA's American's with Disabilities Act (ADA) Paratransit Service is a door-to-door service for individuals, age 12 and older, who are unable to use fixed route public transportation due to a physical, mental or cognitive disability. Who is Eligible: Approved Individuals with a disability – Minimum age 12 years. To qualify for CATA's ADA paratransit service, you must complete the "ADA Paratransit Eligibility Application Form." Part C of the application must be completed by a physician, health care professional, or rehabilitation professional familiar with your disability. |
| <b>Towns Covered:</b>          | Gloucester and Rockport  |
| <b>Type of Transportation:</b> | Door-to-door   |
| <b>Cost:</b>                   | \$2.00 - One Zone, \$2.50 - Two Zone, \$2.00 – Escort; Personal Care Attendant is Free   |
| <b>Operating Hours:</b>        | Mon – Fri: 6:00 AM – 7:00 PM<br>Saturday: 9:00 AM – 6:00 PM  |
| <b>Information:</b>            | 978-283-7916   |
| <b>Scheduling:</b>             | Reservations may be made up to a month in advance but no later than 5:00 PM of the day preceding the date of service.  |
| <b>Reservations:</b>           | 978-283-7916   |
| <b>Website:</b>                | <a href="http://www.canntran.com/services.cfm">http://www.canntran.com/services.cfm</a>  |

## MassHealth Transportation Service – CATA

|                                |   |
|--------------------------------|---|
| <b>Description:</b>            | MassHealth recipients who need non-emergency transportation to and from medical appointments may be eligible for FREE transportation services. Eligible members who need dial-a-ride services can get van or other transportation service free of charge. |
| <b>Who is Eligible:</b>        | MassHealth recipients with prescription for transportation (PT-1) from doctor   |
| <b>Towns Covered:</b>          | Essex, Gloucester, Ipswich, Rockport  |
| <b>Type of Transportation:</b> | Curb to Curb – CATA arranges transportation via Beauport, CATOC, etc.   |
| <b>Cost:</b>                   | Free  |
| <b>Information:</b>            | MassHealth customer service 1-800-841-2900  |
| <b>Scheduling:</b>             | 800-830-5191 or 978-283-7618  |
| <b>Website:</b>                | <a href="http://www.massresources.org/masshealth-transportation.html">http://www.massresources.org/masshealth-transportation.html</a>   |

## Taxi Services – Gloucester

|   |   |   |
|---|---|---|
| A & K Lighthouse Taxi<br>43 Gloucester Avenue<br>Gloucester, MA 01930<br>978-281-6161; 888-281-6161<br><a href="http://www.lighthousetaxi.com">www.lighthousetaxi.com</a> | Cape Ann Atlantic Taxi<br>92 Grove Street<br>Gloucester, MA 01930<br>978.281.4747<br><a href="http://www.capeanntaxi.com">www.capeanntaxi.com</a> | Gloucester Taxi and Livery<br>Service, Inc<br>212 Main Street<br>Gloucester, MA 01930<br>978-283-0099<br><a href="http://www.gloucestertaxiandlivery.com">www.gloucestertaxiandlivery.com</a> |
|---|---|---|

# TRANSPORTATION OPTIONS BY TOWN - HAMILTON

## Hamilton COA

299 Bay Road  
South Hamilton, MA 01982  
978.468.5595

## Beauport

Beauport handles the transportation of Hamilton residents age 60+ with a Van service. Beauport travels to Danvers, Essex, Gloucester, Hamilton, Manchester-by-the-Sea, Peabody, Rockport, Salem, Topsfield and Wenham. Service available Monday – Friday, 8:00 AM – 4:30 PM; 24 hour notice required to book van. For reservations, contact Beauport: 978-281.6955. Reservation line open 24/7/365.

# TRANSPORTATION OPTIONS BY TOWN – IPSWICH

## Ipswich COA

25 Green Street  
Ipswich, MA 01938  
978-356-6650

|                                |   |
|--------------------------------|---|
| <b>Description:</b>            | <b>In-Town Transportation:</b> The Ipswich Senior Center Van is available for use daily to transport Ipswich residents, age 60+ to their in-town medical appointments and more.<br><br><b>Out-of-Town Transportation:</b> Please contact the Outreach Coordinator to schedule a ride to your out-of-town medical appointment. |
| <b>Who is Eligible:</b>        | Ipswich Residents age 60+<br>All riders are required to read and sign a Van Usage Agreement.  |
| <b>Towns Covered:</b>          | Van – in town only<br>Volunteer - Open  |
| <b>Type of Transportation:</b> | <b>In-Town:</b> Curb-to-Curb, Van<br><b>Out-of-Town:</b> Volunteer Drivers for out-of-town medical appointments, escort service   |
| <b>Cost:</b>                   | \$1 suggested donation each way for van transportation<br>Volunteer Transportation: No Fee  |
| <b>Operating Hours:</b>        | 8:00 AM – 4:00 PM   |
| <b>Scheduling:</b>             | 24-hour notice required to book van   |
| <b>Reservations:</b>           | 978-356-6650  |

## Cape Ann Transportation Authority (CATA)

CATA offers transportation for local senior citizens to the following locations:

- Food Shopping every Friday beginning at 9:30 AM to Market Basket in Rowley (\$4.00/round trip bus fee).
- Blackburn Center Day Care: Daily round-trip service for Ipswich seniors

To schedule a ride with CATA or for information, call 978.768.6277

## CATA General Bus Service

Service Area: Essex, Gloucester, Ipswich, Rockport

For routes, fares and information: <http://www.canntran.com>

Seniors and Adults with Disabilities – half price fare

## CATA Dial-a-Ride

|                                |   |
|--------------------------------|---|
| <b>Description:</b>            | CATA's Dial-a-Ride service is a door-to-door service for persons who are over 60 years of age, and for adults (over 18 years of age) who have a physical, mental or cognitive disability.   |
| <b>Who is Eligible:</b>        | Approved Individuals over age 60 or Individuals with a disability (application and approval required). To qualify for CATA's Dial-a-Ride service, you must complete a "Dial-a-Ride Application Form" which is available by calling (978) 283-7916. Persons over 60 must present proof of age. Individuals with disabilities must also complete Parts B and C. Part C must be completed by a health care professional. |
| <b>Towns Covered:</b>          | Essex, Gloucester, Ipswich, Rockport and for organized trips outside Cape Ann   |
| <b>Type of Transportation:</b> | Door-to-door  |
| <b>Cost:</b>                   | \$2.00 within Essex, Gloucester, Ipswich, Rockport<br>\$2.50 outside Cape Ann   |
| <b>Operating Hours:</b>        | Mon – Fri: 9:00 AM – 2:30 PM  |
| <b>Information:</b>            | 978-283-7916  |
| <b>Scheduling:</b>             | Reservations may be made up to a month in advance but no later than 1:00 PM of the day preceding the date of service.   |
| <b>Reservations:</b>           | 978-283-7916  |
| <b>Website:</b>                | <a href="http://www.canntran.com/services.cfm">http://www.canntran.com/services.cfm</a>   |

## MassHealth Transportation Service – CATA

|                                |   |
|--------------------------------|---|
| <b>Description:</b>            | MassHealth recipients who need non-emergency transportation to and from medical appointments may be eligible for FREE transportation services. Eligible members who need dial-a-ride services can get van or other transportation service free of charge. |
| <b>Who is Eligible:</b>        | MassHealth recipients with prescription for transportation (PT-1) from doctor   |
| <b>Towns Covered:</b>          | Essex, Gloucester, Ipswich, Rockport  |
| <b>Type of Transportation:</b> | Curb to Curb – CATA arranges transportation via Beauport, CATOC, etc.   |
| <b>Cost:</b>                   | Free  |
| <b>Information:</b>            | MassHealth customer service 1-800-841-2900  |
| <b>Scheduling:</b>             | 800-830-5191 or 978-283-7618  |
| <b>Website:</b>                | <a href="http://www.massresources.org/masshealth-transportation.html">http://www.massresources.org/masshealth-transportation.html</a>   |

## Taxi Services – Ipswich

Taxi Livery of Ipswich, LLC  
28 Essex Road  
Ipswich, MA 01938  
978.500.9551  
[www.ipswichtaxilivery.com](http://www.ipswichtaxilivery.com)

# TRANSPORTATION OPTIONS BY TOWN - MANCHESTER-BY-THE-SEA

## Manchester-by-the-Sea COA

Town Hall, 10 Central Street  
Manchester, MA 01944  
978-526-7500

|                                |  |
|--------------------------------|--|
| <b>Description:</b>            | Two vans are available for Manchester-by-the-Sea residents age 60+ |
| <b>Who is Eligible:</b>        | Manchester-by-the-Sea Residents age 60+ and disabled under 60      |
| <b>Towns Covered:</b>          | Open   |
| <b>Type of Transportation:</b> | Two Vans   |
| <b>Cost</b>                    | No Fee; Donations accepted   |
| <b>Operating Hours:</b>        | M and F 9:00-2:00; T/W/TH 9:00-3:00                                |
| <b>Scheduling:</b>             | 24-hour notice requested to book van                               |
| <b>Reservations:</b>           | 978-526-7500   |

# TRANSPORTATION OPTIONS BY TOWN - ROCKPORT

## Rockport COA

58 Broadway  
Rockport, MA 01966  
(978) 546-2573

## Cape Ann Transportation Authority (CATA)

Transportation to Rockport residents, age 60+ is provided by Cape Ann Transportation Authority (CATA) for Call 978.283.7916 for reservations and for more information about times and costs.

- Medical appointments
- Grocery Shopping every Tuesday from 11:45-2:00 PM (Driver stops at Stop & Shop, Gloucester, Shaw's Market, Eastern Ave., Gloucester and Market Basket, Gloucester)
- Daily transportation to Rockport Senior Center Meal Site is available
- The CATA bus drives to the North Shore Mall / Liberty Tree Mall once/month on the first Wednesday after the 3rd of the month. Pick up is at Pigeon Cove Ledges at 9:30 AM; Millbrook Park at 9:35 AM and Rockport High School Apartments at 9:40 AM.

## CATA General Bus Service

Service Area: Essex, Gloucester, Ipswich, Rockport

For routes, fares and information: <http://www.canntran.com>

Seniors and Adults with Disabilities – half price fare

## CATA Dial-a-Ride

|                                |   |
|--------------------------------|---|
| <b>Description:</b>            | CATA's Dial-a-Ride service is a door-to-door service for persons who are over 60 years of age, and for adults (over 18 years of age) who have a physical, mental or cognitive disability.   |
| <b>Who is Eligible:</b>        | Approved Individuals over age 60 or Individuals with a disability (application and approval required). To qualify for CATA's Dial-a-Ride service, you must complete a "Dial-a-Ride Application Form" which is available by calling (978) 283-7916. Persons over 60 must present proof of age. Individuals with disabilities must also complete Parts B and C. Part C must be completed by a health care professional. |
| <b>Towns Covered:</b>          | Essex, Gloucester, Ipswich, Rockport and for organized trips outside Cape Ann   |
| <b>Type of Transportation:</b> | Door-to-door  |
| <b>Cost:</b>                   | \$2.00 within Essex, Gloucester, Ipswich, Rockport<br>\$2.50 outside Cape Ann   |
| <b>Operating Hours:</b>        | Mon – Fri: 9:00 AM – 2:30 PM  |
| <b>Information:</b>            | 978-283-7916  |
| <b>Scheduling:</b>             | Reservations may be made up to a month in advance but no later than 1:00 PM of the day preceding the date of service.   |
| <b>Reservations:</b>           | 978-283-7916  |
| <b>Website:</b>                | <a href="http://www.canntran.com/services.cfm">http://www.canntran.com/services.cfm</a>   |



## CATA ADA PARATRANSIT SERVICE

|                                |  |
|--------------------------------|--|
| <b>Description:</b>            | CATA's American's with Disabilities Act (ADA) Paratransit Service is a door-to-door service for individuals, age 12 and older, who are unable to use fixed route public transportation due to a physical, mental or cognitive disability. Who is Eligible: Approved Individuals with a disability – Minimum age 12 years. To qualify for CATA's ADA paratransit service, you must complete the "ADA Paratransit Eligibility Application Form." Part C of the application must be completed by a physician, health care professional, or rehabilitation professional familiar with your disability. |
| <b>Towns Covered:</b>          | Gloucester and Rockport  |
| <b>Type of Transportation:</b> | Door-to-door   |
| <b>Cost:</b>                   | \$2.00 - One Zone, \$2.50 - Two Zone, \$2.00 – Escort; Personal Care Attendant is Free   |
| <b>Operating Hours:</b>        | Mon – Fri: 6:00 AM – 7:00 PM<br>Saturday: 9:00 AM – 6:00 PM  |
| <b>Information:</b>            | 978-283-7916   |
| <b>Scheduling:</b>             | Reservations may be made up to a month in advance but no later than 5:00 PM of the day preceding the date of service.  |
| <b>Reservations:</b>           | 978-283-7916   |
| <b>Website:</b>                | <a href="http://www.canntan.com/services.cfm">http://www.canntan.com/services.cfm</a>  |

## MassHealth Transportation Service – CATA

|                                |   |
|--------------------------------|---|
| <b>Description:</b>            | MassHealth recipients who need non-emergency transportation to and from medical appointments may be eligible for FREE transportation services. Eligible members who need dial-a-ride services can get van or other transportation service free of charge. |
| <b>Who is Eligible:</b>        | MassHealth recipients with prescription for transportation (PT-1) from doctor   |
| <b>Towns Covered:</b>          | Essex, Gloucester, Ipswich, Rockport  |
| <b>Type of Transportation:</b> | Curb to Curb – CATA arranges transportation via Beauport, CATOC, etc.   |
| <b>Cost:</b>                   | Free  |
| <b>Information:</b>            | MassHealth customer service 1-800-841-2900  |
| <b>Scheduling:</b>             | 800-830-5191 or 978-283-7618  |
| <b>Website:</b>                | <a href="http://www.massresources.org/masshealth-transportation.html">http://www.massresources.org/masshealth-transportation.html</a>   |

# TRANSPORTATION OPTIONS BY TOWN - TOPSFIELD

## Topsfield COA

Town Hall, 8 W Common Street  
Topsfield, MA 01983  
978-887-1523

|                                |  |
|--------------------------------|--|
| <b>Description:</b>            | Van service for Medical Appointments, special trips and Market Basket is available for Topsfield seniors. In addition to the van, we do have a limited number of volunteers available to drive seniors to and from their medical appointments when the van is unavailable. |
| <b>Who is Eligible:</b>        | Topsfield Residents age 60+  |
| <b>Type of Transportation:</b> | - Van available for Medical Transportation, special trips on Tuesdays, Market Basket on Wednesday mornings – limit of 14 passengers<br>- Volunteer Transportation for Medical Appointments Available, door-to-door   |
| <b>Service Area:</b>           | 15-mile radius of Topsfield  |
| <b>Cost</b>                    | No Fee; \$2 in-town suggested donation; \$4 out-of-town suggested donation   |
| <b>Operating Hours:</b>        | Mon/Wed/Thur – 9:00 AM – 3:00 PM; Fri – 9:00 AM - Noon   |
| <b>Scheduling:</b>             | Rides for Medical Appointments may be scheduled up to a month in advance<br>All other rides should be made up to 24-hour hours in advance on first-come, first-serve basis   |
| <b>Reservations:</b>           | 978-887-6866   |

## MBTA's THE RIDE

|                                |  |
|--------------------------------|--|
| <b>Description:</b>            | THE RIDE is a paratransit service for people with disabilities (mental or physical) who are unable to independently use general public transportation. It is an origin-to-origin destination, accessible shared ride service for people who are eligible under the Americans with Disabilities act (ADA) guidelines. |
| <b>Who is Eligible:</b>        | People with disabilities including seniors determined by in-person interview with Mobility Coordinator.  |
| <b>Towns Covered:</b>          | Beverly, Topsfield, Wenham (see full list below)   |
| <b>Type of Transportation:</b> | Shared ride (van or bus)   |
| <b>Cost:</b>                   | \$3 each-way   |
| <b>Information:</b>            | 617-337-2727   |
| <b>Scheduling:</b>             | 888-319-7433 (voice toll-free), 800-621-0420 (TTY toll-free)   |
| <b>Operating Hours:</b>        | 7 days/week, 8:30 AM – 5:00 PM including holidays  |
| <b>Website:</b>                | <a href="http://www.mbta.com/theride">www.mbta.com/theride</a>   |

## MBTA's THE RIDE (CONTINUED)

To apply and check for eligibility, you will need to appear in-person for a confidential interview with a Mobility Coordinator. Your specific transit use skills, abilities and/or limitations will be identified and discussed. Your mobility coordinator will help you every step of the way. Free transportation on THE RIDE, will be provided to and from the interview for applicant and 1 other person. Determinations will be made within 2-3 business days.

1. To Schedule Interview for Eligibility: Contact 617-337-2727 or use Relay Operator  
Hood Business Park, 500 Rutherford Avenue - Third Floor , Boston (Charlestown) MA 02129  
Office Hours : Mon - Fri 8-5 PM, Appt. Hours: Mon - Fri 8:30-3:30 PM, Thur - Evening by Request
2. Once approved, Scheduling RIDE trips  
**Reservations:** 8:30-5 PM, 7 days per week, including holidays. Trips may be booked from 1-14 days in advance.  
Fares: one-way **ADA fare** for each registered passenger or guest is **\$3** when booking 1-14 days in advance  
**North Area: GLSS, 888-319-7433** (voice, toll-free) or 800-621-0420 (TTY, toll-free)

**Serving:** Beverly Everett\*\* Marblehead Peabody Saugus Wakefield  
Boston Lynn Melrose Reading\*\* Stoneham\*\* Wenham  
Chelsea Lynnfield Middleton Revere Swampscott Winthrop  
Danvers Malden\*\* Nahant Salem Topsfield

# TRANSPORTATION OPTIONS BY TOWN - WENHAM

## Wenham COA

Senior Center/American Legion Building  
10 School Street  
Wenham, MA 01984  
978-468-5534

|                                |  |
|--------------------------------|--|
| <b>Description:</b>            | Van service for Medical Appointments, shopping, banking, etc.<br>Market Basket trip every Thursday |
| <b>Who is Eligible:</b>        | Wenham Residents age 60+   |
| <b>Type of Transportation:</b> | Shared Van Transportation  |
| <b>Cost:</b>                   | Free, Donations accepted   |
| <b>Service Area:</b>           | Trips to Wenham, Hamilton and surrounding towns  |
| <b>Operating Hours:</b>        | Monday-Friday, 8:00 AM – 3:30 PM   |
| <b>Scheduling:</b>             | 24 Hour advance notice preferred   |
| <b>Reservations:</b>           | 978-468-5534   |

## MBTA's THE RIDE

|                                |  |
|--------------------------------|--|
| <b>Description:</b>            | THE RIDE is a paratransit service for people with disabilities (mental or physical) who are unable to independently use general public transportation. It is an origin-to-origin destination, accessible shared ride service for people who are eligible under the Americans with Disabilities act (ADA) guidelines. |
| <b>Who is Eligible:</b>        | People with disabilities including seniors determined by in-person interview with Mobility Coordinator.  |
| <b>Towns Covered:</b>          | Beverly, Topsfield, Wenham (see full list below)   |
| <b>Type of Transportation:</b> | Shared ride (van or bus)   |
| <b>Cost:</b>                   | \$3 each-way   |
| <b>Information:</b>            | 617-337-2727   |
| <b>Scheduling:</b>             | 888-319-7433 (voice toll-free), 800-621-0420 (TTY toll-free)   |
| <b>Operating Hours:</b>        | 7 days/week, 8:30 AM – 5:00 PM including holidays  |
| <b>Website:</b>                | <a href="http://www.mbta.com/theride">www.mbta.com/theride</a>   |

## MBTA's THE RIDE (CONTINUED)

To apply and check for eligibility, you will need to appear in-person for a confidential interview with a Mobility Coordinator. Your specific transit use skills, abilities and/or limitations will be identified and discussed. Your mobility coordinator will help you every step of the way. Free transportation on THE RIDE, will be provided to and from the interview for applicant and 1 other person. Determinations will be made within 2-3 business days.

1. To Schedule Interview for Eligibility: Contact 617-337-2727 or use Relay Operator  
Hood Business Park, 500 Rutherford Avenue - Third Floor , Boston (Charlestown) MA 02129  
Office Hours : Mon - Fri 8-5 PM, Appt. Hours: Mon - Fri 8:30-3:30 PM, Thur - Evening by Request
2. Once approved, Scheduling RIDE trips  
**Reservations:** 8:30-5 PM, 7 days per week, including holidays. Trips may be booked from 1-14 days in advance.  
Fares: one-way **ADA fare** for each registered passenger or guest is **\$3** when booking 1-14 days in advance  
**North Area: GLSS, 888-319-7433** (voice, toll-free) or 800-621-0420 (TTY, toll-free)

**Serving:** Beverly Everett\*\* Marblehead Peabody Saugus Wakefield  
Boston Lynn Melrose Reading\*\* Stoneham\*\* Wenham  
Chelsea Lynnfield Middleton Revere Swampscott Winthrop  
Danvers Malden\*\* Nahant Salem Topsfield