

AREA AGENCY ON AGING

TRANSPORTATION OPTIONS: MEDICAL – GENERAL

Updated: June 2015

A Transportation Resource Guide for Elders and Residents with disabilities within SeniorCare's Planning and Service Area

Serving:

Beverly, Essex, Gloucester, Hamilton, Ipswich, Manchester By-The-Sea, Rockport, Topsfield and Wenham

SeniorCare Inc.

49 Blackburn Center, Gloucester, MA 01930 ● 978-281-1750 ● 1-866-927-1050

Fax 978-281-1753 ● TDD 978-282-1836

www.seniorcareinc.org

FOR MORE INFORMATION:

RSVP Volunteers of the North Shore SeniorCare Inc.

Ruth Lindsay, RSVP Volunteer Director rsvp@seniorcareinc.org 978.281.1750 x572

Elizabeth Caron, RSVP Program Assistant 978.281.1750 x568

TABLE OF CONTENTS

TRANSPORTATION - ALL TOWNS COVERED BY SENIORCARE:	2
SeniorCare Inc. Medical Transportation Program	2
Ambulance Services	
American Cancer Society - Road to Recovery	3
MRI - Beverly Hospital offers Free Transportation to/from MRI Appointments	3
Mobility Links (North Shore)	
Veterans Services	
BEVERLY	5
Beverly COA	
MBTA's THE RIDE	
Taxi Services – Beverly	
ESSEX	
Essex COA	7
Cape Ann Transportation Authority (CATA) – General Bus Service	
CATA Dial-a-Ride	
MassHealth Transportation Service – CATA	
GLOUCESTER	
Gloucester COA	
Cape Ann Transportation Authority (CATA) – General Bus Service	
CATA Dial-a-Ride	
CATA ADA PARATRANSIT SERVICE	
MassHealth Transportation Service – CATA	
Taxi Services – Gloucester	
HAMILTON	
Hamilton COA	
Beauport	
IPSWICH	
Ipswich COA	
Cape Ann Transportation Authority (CATA)	
CATA General Bus Service	
CATA Dial-a-Ride	
MassHealth Transportation Service – CATA	
Taxi Services – Ipswich	
MANCHESTER-BY-THE-SEA	
Manchester-by-the-Sea COA	
ROCKPORT	
Rockport COA	
Cape Ann Transportation Authority (CATA)	
CATA General Bus Service	
CATA Dial-a-Ride	
CATA ADA PARATRANSIT SERVICE	
MassHealth Transportation Service – CATA	
Topsfield COA	
Topsfield COA	
MBTA'S THE RIDE	
WENHAM	
Wenham COA	
MBTA's THE RIDE	19

TRANSPORTATION – ALL TOWNS COVERED BY SENIORCARE:

Beverly, Essex, Gloucester, Hamilton, Ipswich, Manchester By-The-Sea, Rockport, Topsfield and Wenham

SeniorCare Inc. Medical Transportation Program

49 Blackburn Center Gloucester, MA 01930 978.281.1750 x573

Description: SeniorCare's Medical Transportation Program is a volunteer driver transportation

service for self-mobile adults age 60+ who live in

SeniorCare's 9 designated cities and towns

Who is Eligible: Adults age 60+; self-mobile; Unable to accommodate Wheelchairs or Oxygen

Towns Covered: Serving residents of Beverly, Essex, Gloucester, Hamilton, Ipswich, Manchester-by-

the-Sea, Rockport, Topsfield and Wenham

Service Area: Broad area including Boston; however, Boston trips are limited because it is a

volunteer driver program.

Type of Transportation: Volunteer Drivers, door-to-door escort service

Cost: No Fee; Donation request sent monthly related to ride/s and length of trip/s

Operating Hours: Scheduling - Monday-Thursday, 9:00-12:00

Trips - Monday-Friday, 8:00-4:00 with some flexibility; Closed on most holidays

Scheduling: Prefer 3-day advance notice.

Reservations: 978-281-1750 x573, 866-927-1050 x573

Website: www.seniorcareinc.org

Ambulance Services

Beauport Ambulance Service, Inc.

19 Rear Pond Road, Gloucester, MA 01930

800 563 7798 - 978 281 6955

Website: www.beauportambulanceservice.com

Lyons Ambulance Service

135 Maple Street, Danvers, MA 01923

Emergency Numbers: (978) 774-1500, (978) 356-1500, (978) 922-1500, (978) 283-1500

Business Numbers: (978) 774-1133, (978) 774-800

Website: www.lyonsambulance.com

Northeast Regional Ambulance Service

3 Ajootian Way, Unit D-2, Middleton, MA 01949

(978) 880-3233, Toll Free (866) 234-0981 Website: www.nerambulance.com

American Cancer Society – Road to Recovery

Description: The American Cancer Society Road to Recovery program provides free transportation

to and from treatment for people who have cancer, do not have a ride or are unable to drive themselves. Volunteer drivers donate their time and use of their cars so patients

can receive life-saving treatments they need.

Who is Eligible: Cancer Diagnosis

Towns Covered: All Cities and Towns

Type of Transportation: Volunteer Drivers, escort service

Cost: Free

Operating Hours: Open

Scheduling: 2-3 days notice

Reservations: 781-314-2631

Website: www.cancer.org

MRI - Beverly Hospital offers Free Transportation to/from MRI Appointments

Beverly Hospital offers free taxi service (Tri-City) for self-mobile patients who have scheduled an MRI and who do not have available transportation. Transportation to and from your MRI is available and can be arranged at the time you schedule your appointment. To schedule your MRI appointment, you or your doctor can call the toll-free dedicated scheduling number, 866-674-0466. Beverly Hospital MRI Staff will schedule you for the date, time and location that best suit your needs and preferences. The locations serviced are at Beverly Hospital, Lahey Outpatient in Danvers, and Beverly Hospital in Peabody. Your doctor will advise which one to choose. During scheduling, they will ask if you need any special assistance such as a ride to and from your appointment or an interpreter, and will make arrangements for you as needed. To accommodate patients' busy schedules, the scheduling office is open Monday through Friday from 7 a.m. to 10 p.m. and Saturdays and Sundays from 7 a.m. to 7 p.m.

Mobility Links (North Shore)

Service Area: Open

Eligibility:

Fee: None

Operating Hours: Mon – Fri, 9:00 AM – 5:00 PM

Open

Application: None

Contact: 1-888-499-5324; TDD 781-477-9632

Mobility Links is a Travel Counseling Center staffed by Greater Lynn Senior Services.

A Mobility Links Counselor provides information and best options for any type of transportation, including medical, shopping, etc. The Mobility Links Counselor <u>does not book the transportation</u>, but provides information about the best known transportation options available for the consumer.

Veterans Services

Gloucester Community Based Outpatient Clinic (GBOC)

Addison Gilbert Hospital 298 Washington Street Gloucester, MA 978-282-0676 x1782

Services include primary care and lab work.

Description: Van service available for Veterans (see details below)

Who is Eligible: Veterans

Type of Transportation: Shared Van Transportation / Shuttle

Service Area: Round Trip begins at AGH VA Clinic, picks up at Vittori-Rocci Post on Brimbal

Avenue in Beverly and drops off at Bedford, MA VA Hospital.

Operating Hours: Monday-Friday

Scheduling: 24 Hour advance notice preferred

Reservations: 781-687-2505

Veterans Transportation Services – Cape Ann / North Shore

Each day the Van that leaves the VA Clinic at Addison Gilbert Hospital at 9:00 AM in Gloucester, makes a stop between 9:15–9:30 AM at the Vittori-Rocci Post on Brimbal Avenue in Beverly; it then drops off Veterans at the Bedford, MA VA Hospital usually by 10:00 AM, leaving at 12:45 PM for the return trip to Beverly & Gloucester.

Veterans need to call the day before to make sure that seats are available on the shuttle.

The number to call to make reservations is: 781-687-2505.

Veterans need to make sure that their appointments are within the 10:00 AM - 12:30 PM timeframe to be sure they can make it in time for their appointment, and for the ride home on the shuttle.

<u>Veterans Services Offices by SeniorCare's Nine Cities and Towns:</u>

Beverly:	191 Cabot Street	978.921.6018
Gloucester (Cape Ann):	12 Emerson Avenue	978.281.9740
Topsfield:	159 Perkins Row	978.887.1500
Ipswich/Essex/Hamilton/Wenham:	Ipswich Town Hall	978.356.3915
Massachusetts Department of Veterans Services:		617.210.5480

TRANSPORTATION OPTIONS BY CITY — BEVERLY

Beverly COA

Senior Community Center 90 Colon Street Beverly, MA 01915 Main: 978-921-6017

Transportation: 978-921-6078

Description: The Beverly Senior Center offers curb-to-curb, wheelchair accessible, in-town

transportation, in addition to other transportation services listed below.

Who is Eligible: - Beverly Residents who are aged 60+ and Individuals with a disability

(A physician's note is required for proof of disability for participants under age 60.)

- Wheelchair accessible

- New riders must first register and fill out emergency contact form

Towns Covered: In-Town Transportation to medical appointments, hairdresser appointments, to and

from senior center and more.

Out-of-Town Shopping Trips (call for information)

Out-of-Town Medical Transportation (call for information)

Type of Transportation: Curb-to-curb (van)

Cost: \$1.00 – each one-way ride within Beverly

Free – each to-and-from trip to senior center

Call Transportation Department for information on cost for Out-of-Town Medical Appointments and Shopping Trips

Operating Hours: Mon – Wed: 8:15 AM – 3:00 PM

Thursday: 8:15 AM – 6:00 PM Friday: 8:15 AM – 11:30 AM

Scheduling: Reservations may be made up to 2 weeks in advance but no later than

2 business days before the date of service.

Reservations: 978-921-6078

Website: www.beverlyma.gov/departments/council-on-aging

New Out-of-Town Transportation Service at the BCOA!

Starting February 10, 2014

Mondays & Thursdays

Destinations: Beverly Hospital at Danvers and Lahey Clinic Peabody (MGH in Danvers available as-needed)

Cost: \$4.00 each way

For Schedule and Information, contact: 978-921-6078

Shopping Trips

Weekly, bi-weekly and monthly trips include: Shaws, Stop & Shop, Market Basket, the Liberty Tree Mall and The Christmas Tree Shop. For schedule, pricing and information, contact: 978-921-6078.

MBTA's THE RIDE

Description: THE RIDE is a paratransit service for people with disabilities (mental or physical) who

are unable to independently use general public transportation. It is an origin-to-origin destination, accessible shared ride service for people who are eligible under the

Americans with Disabilities act (ADA) guidelines.

Who is Eligible: People with disabilities including seniors determined by in-person interview with

Mobility Coordinator.

Towns Covered: Beverly, Danvers, Peabody, Salem, Topsfield, Wenham (see full list below)

Type of Transportation: Shared ride (van or bus)

Cost: \$3 each-way

Information: 617-337-2727

Scheduling: 888-319-7433 (voice toll-free), 800-621-0420 (TTY toll-free)

Operating Hours: 7 days/week, 8:30 AM – 5:00 PM including holidays

Website: www.mbta.com/theride

To apply and check for eligibility, you will need to appear in-person for a confidential interview with a Mobility Coordinator. Your specific transit use skills, abilities and/or limitations will be identified and discussed. Your mobility coordinator will help you every step of the way. Free transportation on THE RIDE, will be provided to and from the interview for applicant and 1 other person. Determinations will be made within 2-3 business days.

1. To Schedule Interview for Eligibility: Contact 617-337-2727 or use Relay Operator Hood Business Park, 500 Rutherford Avenue - Third Floor, Boston (Charlestown) MA 02129 Office Hours: Mon - Fri 8-5 PM, Appt. Hours: Mon - Fri 8:30-3:30 PM, Thur - Evening by Request

2. Once approved, Scheduling RIDE trips

Reservations: 8:30-5 PM, 7 days per week, including holidays. Trips may be booked from 1-14 days in advance. Fares: one-way **ADA fare** for each registered passenger or guest is **\$3** when booking 1-14 days in advance **North Area: GLSS**, **888-319-7433** (voice, toll-free) or 800-621-0420 (TTY, toll-free)

Serving: Beverly Everett** Marblehead Peabody Saugus Wakefield
Boston Lynn Melrose Reading** Stoneham** Wenham
Chelsea Lynnfield Middleton Revere Swampscott Winthrop

Danvers Malden** Nahant Salem Topsfield

Taxi Services – Beverly

Tri-City Taxi Beverly, MA 01915 978-922-69999 www.tricitytaxicab.com

TRANSPORTATION OPTIONS BY TOWN — ESSEX

Essex COA

17 Pickering Street, Essex, MA 01929 978-768-7932

Description: Van Transportation is available for both Medical Transportation and for Shopping

Trips. Volunteer Transportation to Medical Appointments is also available.

Who is Eligible: - Essex Residents who are aged 60+, Wheelchair accessible for van

Towns Covered: Open; Boston trips negotiable. Medical Transportation and Shopping Malls

Type of Transportation: Curb-to-curb (van)

Cost: Free

Operating Hours: Mon – Fri; Trips – 1 to 2 days/week depending on need

Scheduling: 1-2 days advance notice.

Reservations: 978-768-7932

Cape Ann Transportation Authority (CATA) - General Bus Service

Service Area: Essex, Gloucester, Ipswich, Rockport

For routes, fares and information: http://www.canntran.com

Seniors and Adults with Disabilities - half price fare

CATA Dial-a-Ride

Description: CATA's Dial-a-Ride service is a door-to-door service for persons who are over 60

years of age, and for adults (over 18 years of age) who have a physical, mental or

cognitive disability.

Who is Eligible: Approved Individuals over age 60 or Individuals with a disability (application and

approval required). To qualify for CATA's Dial-a-Ride service, you must complete a "Dial-a-Ride Application Form" which is available by calling (978) 283-7916. Persons over 60 must present proof of age. Individuals with disabilities must also complete

Parts B and C. Part C must be completed by a health care professional.

Towns Covered: Essex, Gloucester, Ipswich, Rockport and for organized trips outside Cape Ann

Type of Transportation: Door-to-door

Cost: \$2.00 within Essex, Gloucester, Ipswich, Rockport

\$2.50 outside Cape Ann

Operating Hours: Mon – Fri: 9:00 AM – 2:30 PM

Information: 978-283-7916

Scheduling: Reservations may be made up to a month in advance but no later than

1:00 PM of the day preceding the date of service.

Reservations: 978-283-7916

Website: http://www.canntran.com/services.cfm

MassHealth Transportation Service – CATA

Description: MassHealth recipients who need non-emergency transportation to and from medical

appointments may be eligible for FREE transportation services. Eligible members who

need dial-a-ride services can get van or other transportation service free of charge.

Who is Eligible: MassHealth recipients with prescription for transportation (PT-1) from doctor

Towns Covered: Essex, Gloucester, Ipswich, Rockport

Type of Transportation: Curb to Curb – CATA arranges transportation via Beauport, CATOC, etc.

Cost: Free

Information: MassHealth customer service 1-800-841-2900

Scheduling: 800-830-5191 or 978-283-7618

Website: http://www.massresources.org/masshealth-transportation.html

TRANSPORTATION OPTIONS BY CITY – GLOUCESTER

Gloucester COA

Rose Baker Senior Center 6 Manuel F. Lewis Street Gloucester, MA 01930 (978) 281-9765

Description: The Rose Baker Senior Center offers a Volunteer Driver Medical Transportation

program to residents of Gloucester and Rockport

Who is Eligible: Gloucester & Rockport Residents who are aged 60+

Towns Covered: Open; Boston trips limited

Type of Transportation: Volunteer Drivers

Cost: Donation, no fee

Operating Hours: Flexible, depending on need Scheduling: Prefer 3-day advance notice

Reservations: 978-281-9765

Cape Ann Transportation Authority (CATA) – General Bus Service

Service Area: Essex, Gloucester, Ipswich, Rockport

For routes, fares and information: http://www.canntran.com

Seniors and Adults with Disabilities - half price fare

CATA Dial-a-Ride

Description: CATA's Dial-a-Ride service is a door-to-door service for persons who are over 60

years of age, and for adults (over 18 years of age) who have a physical, mental or

cognitive disability.

Who is Eligible: Approved Individuals over age 60 or Individuals with a disability (application and

approval required). To qualify for CATA's Dial-a-Ride service, you must complete a "Dial-a-Ride Application Form" which is available by calling (978) 283-7916. Persons over 60 must present proof of age. Individuals with disabilities must also complete

Parts B and C. Part C must be completed by a health care professional.

Towns Covered: Essex, Gloucester, Ipswich, Rockport and for organized trips outside Cape Ann

Type of Transportation: Door-to-door

Cost: \$2.00 within Essex, Gloucester, Ipswich, Rockport

\$2.50 outside Cape Ann

Operating Hours: Mon – Fri: 9:00 AM – 2:30 PM

Information: 978-283-7916

Scheduling: Reservations may be made up to a month in advance but no later than

1:00 PM of the day preceding the date of service.

Reservations: 978-283-7916

Website: http://www.canntran.com/services.cfm

CATA ADA PARATRANSIT SERVICE

Description: CATA's American's with Disabilities Act (ADA) Paratransit Service is a door-to-door

service for individuals, age 12 and older, who are unable to use fixed route public transportation due to a physical, mental or cognitive disability Who is Eligible:

Approved Individuals with a disability – Minimum age 12 years. To qualify for CATA's

ADA paratransit service, you must complete the "ADA Paratransit Eligibility

Application Form." Part C of the application must be completed by a physician, health

care professional, or rehabilitation professional familiar with your disability.

Towns Covered: Gloucester and Rockport

Type of Transportation: Door-to-door

Cost: \$2.00 - One Zone, \$2.50 - Two Zone, \$2.00 - Escort; Personal Care Attendant is Free

Operating Hours: Mon - Fri: 6:00 AM - 7:00 PM

Saturday: 9:00 AM – 6:00 PM

Information: 978-283-7916

Scheduling: Reservations may be made up to a month in advance but no later than

5:00 PM of the day preceding the date of service.

Reservations: 978-283-7916

http://www.canntran.com/services.cfm Website:

MassHealth Transportation Service – CATA

Description: MassHealth recipients who need non-emergency transportation to and from medical

appointments may be eligible for FREE transportation services. Eligible members who

www.gloucestertaxiandlivery.com

need dial-a-ride services can get van or other transportation service free of charge.

Who is Eligible: MassHealth recipients with prescription for transportation (PT-1) from doctor

Towns Covered: Essex, Gloucester, Ipswich, Rockport

Type of Transportation: Curb to Curb – CATA arranges transportation via Beauport, CATOC, etc.

Cost: Free

Information: MassHealth customer service 1-800-841-2900

Scheduling: 800-830-5191 or 978-283-7618

http://www.massresources.org/masshealth-transportation.html Website:

Taxi Services – Gloucester

A & K Lighthouse Taxi	Cape Ann Atlantic Taxi	Gloucester Taxi and Livery
43 Gloucester Avenue	92 Grove Street	Service, Inc
Gloucester, MA 01930	Gloucester, MA 01930	212 Main Street
978-281-6161; 888-281-616	1 978.281.4747	Gloucester, MA 01930
www.lighthousetaxi.com	www.capeanntaxi.com	978-283-0099

TRANSPORTATION OPTIONS BY TOWN - HAMILTON

Hamilton COA

299 Bay Road South Hamilton, MA 01982 978.468.5595

Beauport

Beauport handles the transportation of Hamilton residents age 60+ with a Van service. Beauport travels to Danvers, Essex, Gloucester, Hamilton, Manchester-by-the-Sea, Peabody, Rockport, Salem, Topsfield and Wenham. Service available Monday – Friday, 8:00 AM – 4:30 PM; 24 hour notice required to book van. For reservations, contact Beauport: 978-281.6955. Reservation line open 24/7/365.

TRANSPORTATION OPTIONS BY TOWN - IPSWICH

Ipswich COA

25 Green Street Ipswich, MA 01938 978-356-6650

Description: In-Town Transportation: The Ipswich Senior Center Van is available for use daily to

transport Ipswich residents, age 60+ to their in-town medical appointments and more.

Out-of-Town Transportation: Please contact the Outreach Coordinator to schedule

a ride to your out-of-town medical appointment.

Who is Eligible: Ipswich Residents age 60+

All riders are required to read and sign a Van Usage Agreement.

Towns Covered: Van – in town only

Volunteer - Open

Type of Transportation: In-Town: Curb-to-Curb, Van

Out-of-Town: Volunteer Drivers for out-of-town medical appointments, escort

service

Cost: \$1 suggested donation each way for van transportation

Volunteer Transportation: No Fee

Operating Hours: 8:00 AM – 4:00 PM

Scheduling: 24-hour notice required to book van

Reservations: 978-356-6650

Cape Ann Transportation Authority (CATA)

CATA offers transportation for local senior citizens to the following locations:

- Food Shopping every Friday beginning at 9:30 AM to Market Basket in Rowley (\$4.00/round trip bus fee).
- Blackburn Center Day Care: Daily round-trip service for Ipswich seniors

To schedule a ride with CATA or for information, call 978.768.6277

CATA General Bus Service

Service Area: Essex, Gloucester, Ipswich, Rockport

For routes, fares and information: http://www.canntran.com

Seniors and Adults with Disabilities – half price fare

CATA Dial-a-Ride

Description: CATA's Dial-a-Ride service is a door-to-door service for persons who are over 60

years of age, and for adults (over 18 years of age) who have a physical, mental or

cognitive disability.

Who is Eligible: Approved Individuals over age 60 or Individuals with a disability (application and

approval required). To qualify for CATA's Dial-a-Ride service, you must complete a "Dial-a-Ride Application Form" which is available by calling (978) 283-7916. Persons over 60 must present proof of age. Individuals with disabilities must also complete

Parts B and C. Part C must be completed by a health care professional.

Towns Covered: Essex, Gloucester, Ipswich, Rockport and for organized trips outside Cape Ann

Type of Transportation: Door-to-door

Cost: \$2.00 within Essex, Gloucester, Ipswich, Rockport

\$2.50 outside Cape Ann

Operating Hours: Mon – Fri: 9:00 AM – 2:30 PM

Information: 978-283-7916

Scheduling: Reservations may be made up to a month in advance but no later than

1:00 PM of the day preceding the date of service.

Reservations: 978-283-7916

Website: http://www.canntran.com/services.cfm

MassHealth Transportation Service – CATA

Description: MassHealth recipients who need non-emergency transportation to and from medical

appointments may be eligible for FREE transportation services. Eligible members who need dial-a-ride services can get van or other transportation service free of charge.

Who is Eligible: MassHealth recipients with prescription for transportation (PT-1) from doctor

Towns Covered: Essex, Gloucester, Ipswich, Rockport

Type of Transportation: Curb to Curb – CATA arranges transportation via Beauport, CATOC, etc.

Cost: Free

Information: MassHealth customer service 1-800-841-2900

Scheduling: 800-830-5191 or 978-283-7618

Website: http://www.massresources.org/masshealth-transportation.html

Taxi Services - Ipswich

Taxi Livery of Ipswich, LLC 28 Essex Road Ipswich, MA 01938 978.500.9551 www.ipswichtaxilivery.com

TRANSPORTATION OPTIONS BY TOWN - MANCHESTER-BY-THE-SEA

Manchester-by-the-Sea COA

Town Hall, 10 Central Street Manchester, MA 01944 978-526-7500

Description: Two vans are available for Manchester-by-the-Sea residents age 60+

Who is Eligible: Manchester-by-the-Sea Residents age 60+ and disabled under 60

Towns Covered: Open

Type of Transportation: Two Vans

Cost No Fee; Donations accepted

Operating Hours: M and F 9:00-2:00; T/W/TH 9:00-3:00

Scheduling: 24-hour notice requested to book van

Reservations: 978-526-7500

TRANSPORTATION OPTIONS BY TOWN - ROCKPORT

Rockport COA

58 Broadway Rockport, MA 01966 (978) 546-2573

Cape Ann Transportation Authority (CATA)

Transportation to Rockport residents, age 60+ is provided by Cape Ann Transportation Authority (CATA) for Call 978.283.7916 for reservations and for more information about times and costs.

- Medical appointments
- Grocery Shopping every Tuesday from 11:45-2:00 PM (Driver stops at Stop & Shop, Gloucester, Shaw's Market, Eastern Ave., Gloucester and Market Basket, Gloucester)
- Daily transportation to Rockport Senior Center Meal Site is available
- The CATA bus drives to the North Shore Mall / Liberty Tree Mall once/month on the first Wednesday after the 3rd of the month. Pick up is at Pigeon Cove Ledges at 9:30 AM; Millbrook Park at 9:35 AM and Rockport High School Apartments at 9:40 AM.

CATA General Bus Service

Service Area: Essex, Gloucester, Ipswich, Rockport

For routes, fares and information: http://www.canntran.com

Seniors and Adults with Disabilities - half price fare

CATA Dial-a-Ride

Description: CATA's Dial-a-Ride service is a door-to-door service for persons who are over 60

years of age, and for adults (over 18 years of age) who have a physical, mental or

cognitive disability.

Who is Eligible: Approved Individuals over age 60 or Individuals with a disability (application and

approval required). To qualify for CATA's Dial-a-Ride service, you must complete a "Dial-a-Ride Application Form" which is available by calling (978) 283-7916. Persons over 60 must present proof of age. Individuals with disabilities must also complete

Parts B and C. Part C must be completed by a health care professional.

Towns Covered: Essex, Gloucester, Ipswich, Rockport and for organized trips outside Cape Ann

Type of Transportation: Door-to-door

Cost: \$2.00 within Essex, Gloucester, Ipswich, Rockport

\$2.50 outside Cape Ann

Operating Hours: Mon – Fri: 9:00 AM – 2:30 PM

Information: 978-283-7916

Scheduling: Reservations may be made up to a month in advance but no later than

1:00 PM of the day preceding the date of service.

Reservations: 978-283-7916

Website: http://www.canntran.com/services.cfm

CATA ADA PARATRANSIT SERVICE

Description: CATA's American's with Disabilities Act (ADA) Paratransit Service is a door-to-door

service for individuals, age 12 and older, who are unable to use fixed route public transportation due to a physical, mental or cognitive disability. Who is Eligible:

Approved Individuals with a disability – Minimum age 12 years. To qualify for CATA's

ADA paratransit service, you must complete the "ADA Paratransit Eligibility

Application Form." Part C of the application must be completed by a physician, health

care professional, or rehabilitation professional familiar with your disability.

Towns Covered: Gloucester and Rockport

Type of Transportation: Door-to-door

Cost: \$2.00 - One Zone, \$2.50 - Two Zone, \$2.00 - Escort; Personal Care Attendant is Free

Operating Hours: Mon – Fri: 6:00 AM - 7:00 PM

Saturday: 9:00 AM - 6:00 PM

Information: 978-283-7916

Scheduling: Reservations may be made up to a month in advance but no later than

5:00 PM of the day preceding the date of service.

Reservations: 978-283-7916

Website: http://www.canntran.com/services.cfm

MassHealth Transportation Service – CATA

Description: MassHealth recipients who need non-emergency transportation to and from medical

appointments may be eligible for FREE transportation services. Eligible members who need dial-a-ride services can get van or other transportation service free of charge.

Who is Eligible: MassHealth recipients with prescription for transportation (PT-1) from doctor

Towns Covered: Essex, Gloucester, Ipswich, Rockport

Type of Transportation: Curb to Curb – CATA arranges transportation via Beauport, CATOC, etc.

Cost: Free

Information: MassHealth customer service 1-800-841-2900

Scheduling: 800-830-5191 or 978-283-7618

Website: http://www.massresources.org/masshealth-transportation.html

TRANSPORTATION OPTIONS BY TOWN - TOPSFIELD

Topsfield COA

Town Hall, 8 W Common Street Topsfield, MA 01983 978-887-1523

Description: Van service for Medical Appointments, special trips and Market Basket is available for

Topsfield seniors. In addition to the van, we do have a limited number of volunteers available to drive seniors to and from their medical appointments when the van is

unavailable.

Who is Eligible: Topsfield Residents age 60+

Type of Transportation: - Van available for Medical Transportation, special trips on Tuesdays, Market Basket

on Wednesday mornings – limit of 14 passengers

- Volunteer Transportation for Medical Appointments Available, door-to-door

Service Area: 15-mile radius of Topsfield

Cost No Fee; \$2 in-town suggested donation; \$4 out-of-town suggested donation

Operating Hours: Mon/Wed/Thur – 9:00 AM – 3:00 PM; Fri – 9:00 AM - Noon

Scheduling: Rides for Medical Appointments may be scheduled up to a month in advance

All other rides should be made up to 24-hour hours in advance on first-come, first-serve

basis

Reservations: 978-887-6866

MBTA's THE RIDE

Description: THE RIDE is a paratransit service for people with disabilities (mental or physical) who

are unable to independently use general public transportation. It is an origin-to-origin

destination, accessible shared ride service for people who are eligible under the

Americans with Disabilities act (ADA) guidelines.

Who is Eligible: People with disabilities including seniors determined by in-person interview with

Mobility Coordinator.

Towns Covered: Beverly, Topsfield, Wenham (see full list below)

Type of Transportation: Shared ride (van or bus)

Cost: \$3 each-way

Information: 617-337-2727

Scheduling: 888-319-7433 (voice toll-free), 800-621-0420 (TTY toll-free)

Operating Hours: 7 days/week, 8:30 AM – 5:00 PM including holidays

Website: www.mbta.com/theride

MBTA'S THE RIDE (CONTINUED)

To apply and check for eligibility, you will need to appear in-person for a confidential interview with a Mobility Coordinator. Your specific transit use skills, abilities and/or limitations will be identified and discussed. Your mobility coordinator will help you every step of the way. Free transportation on THE RIDE, will be provided to and from the interview for applicant and 1 other person. Determinations will be made within 2-3 business days.

- To Schedule Interview for Eligibility: Contact 617-337-2727 or use Relay Operator
 Hood Business Park, 500 Rutherford Avenue Third Floor, Boston (Charlestown) MA 02129
 Office Hours: Mon Fri 8-5 PM, Appt. Hours: Mon Fri 8:30-3:30 PM, Thur Evening by Request
- 2. Once approved, Scheduling RIDE trips

Reservations: 8:30-5 PM, 7 days per week, including holidays. Trips may be booked from 1-14 days in advance. Fares: one-way **ADA fare** for each registered passenger or guest is **\$3** when booking 1-14 days in advance **North Area: GLSS**, **888-319-7433** (voice, toll-free) or 800-621-0420 (TTY, toll-free)

Serving:BeverlyEverett**MarbleheadPeabodySaugusWakefieldBostonLynnMelroseReading**Stoneham**WenhamChelseaLynnfieldMiddletonRevereSwampscottWinthropDanversMalden**NahantSalemTopsfield

TRANSPORTATION OPTIONS BY TOWN - WENHAM

Wenham COA

Senior Center/American Legion Building 10 School Street Wenham, MA 01984 978-468-5534

Description: Van service for Medical Appointments, shopping, banking, etc.

Market Basket trip every Thursday

Who is Eligible: Wenham Residents age 60+

Type of Transportation: Shared Van Transportation

Cost: Free, Donations accepted

Service Area: Trips to Wenham, Hamilton and surrounding towns

Operating Hours: Monday-Friday, 8:00 AM – 3:30 PM

Scheduling: 24 Hour advance notice preferred

Reservations: 978-468-5534

MBTA's THE RIDE

Description: THE RIDE is a paratransit service for people with disabilities (mental or physical) who

are unable to independently use general public transportation. It is an origin-to-origin

destination, accessible shared ride service for people who are eligible under the

Americans with Disabilities act (ADA) guidelines.

Who is Eligible: People with disabilities including seniors determined by in-person interview with

Mobility Coordinator.

Towns Covered: Beverly, Topsfield, Wenham (see full list below)

Type of Transportation: Shared ride (van or bus)

Cost: \$3 each-way

Information: 617-337-2727

Scheduling: 888-319-7433 (voice toll-free), 800-621-0420 (TTY toll-free)

Operating Hours: 7 days/week, 8:30 AM – 5:00 PM including holidays

Website: www.mbta.com/theride

MBTA'S THE RIDE (CONTINUED)

To apply and check for eligibility, you will need to appear in-person for a confidential interview with a Mobility Coordinator. Your specific transit use skills, abilities and/or limitations will be identified and discussed. Your mobility coordinator will help you every step of the way. Free transportation on THE RIDE, will be provided to and from the interview for applicant and 1 other person. Determinations will be made within 2-3 business days.

- To Schedule Interview for Eligibility: Contact 617-337-2727 or use Relay Operator
 Hood Business Park, 500 Rutherford Avenue Third Floor, Boston (Charlestown) MA 02129
 Office Hours: Mon Fri 8-5 PM, Appt. Hours: Mon Fri 8:30-3:30 PM, Thur Evening by Request
- 2. Once approved, Scheduling RIDE trips

Reservations: 8:30-5 PM, 7 days per week, including holidays. Trips may be booked from 1-14 days in advance. Fares: one-way **ADA fare** for each registered passenger or guest is **\$3** when booking 1-14 days in advance **North Area: GLSS**, **888-319-7433** (voice, toll-free) or 800-621-0420 (TTY, toll-free)

Serving: Beverly Everett** Marblehead Peabody Saugus Wakefield
Boston Lynn Melrose Reading** Stoneham** Wenham
Chelsea Lynnfield Middleton Revere Swampscott Winthrop
Danvers Malden** Nahant Salem Topsfield